

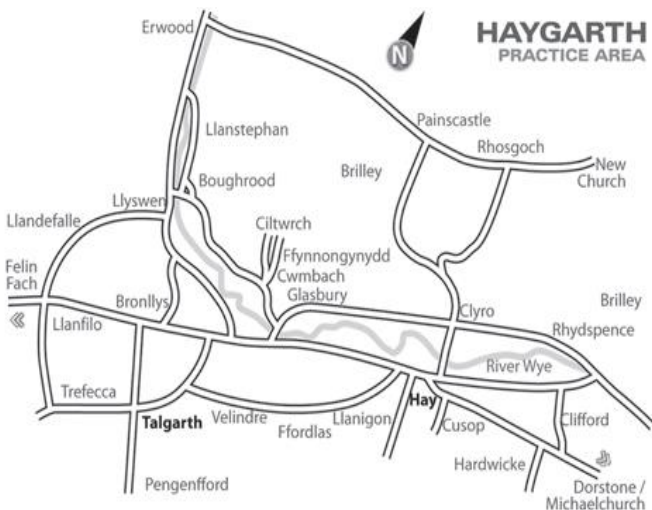
HAYGARTH DOCTORS TEACHING PRACTICE

www.hay-garth.co.uk

Hay Medical Centre Forest Road Hay-on-Wye Hereford, HR3 5DS Tel No. 01497 822100	Talgarth Medical Centre Hay Road Talgarth Powys, LD3 0AW Tel No. 01874 713000
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The Hay and Talgarth Group Practice provides medical care to the towns of Hay-on-Wye and Talgarth, with their surrounding villages and hamlets covering an area of approximately 450 square miles of sparsely populated countryside. The practice extends from near the market town of Brecon in the west to Michaelchurch in the east. The Black Mountains form the southern boundary, with the Radnorshire Hills to the north.

We are a GP training practice working from two purpose-built medical centres which have fully equipped treatment rooms.



Out-of-Hours Monday to Friday 6 pm to 8.30 am Saturday / Sunday / Bank Holidays

If you have a severe problem such as difficulty in breathing, chest pain or heavy bleeding you should call **999**.

If you need care that cannot wait until the surgery is open, please ring **111** which is a free number. If phoning from a mobile you may be unable to connect to this number – you will then need to phone **0345 46 47** instead.

Telephone advice on a range of medical conditions is available from NHS Direct 24 hours a day. Their number is **111**.

Clinics

- Ante-natal
- Child Health/Immunisations
- Chronic/Long Term Conditions (diabetes/heart disease/respiratory/stroke)
- Hypertension
- Travel (limited clinics)
- Women's Health

Physiotherapy

The Physiotherapist works from Hay and Talgarth Medical Centres and from Bronllys Hospital. Please see our website for information on self referral.

Medical Examinations

Private medical examinations are carried out by appointment only. There will be a fee, payable in advance. Please ensure you bring all paperwork. Eye tests must be carried out by an optician.

Mammography

The mobile breast screening unit visits the area at regular intervals. Appointments are sent out from a central location.

Reception Times

Hay Medical Centre

Monday to Friday	8.30 am - 6.30 pm
Mon / Tues	Closed 1 pm - 2 pm
Sat / Sun / Bank Holidays	Closed

Talgarth Medical Centre

Monday to Friday	8.00 am - 6.00 pm
Wed / Thurs / Fri	Closed 1 pm - 2 pm
Sat / Sun / Bank Holidays	Closed

Telephone lines are manned by practice staff from 8.30 am to 6 pm Monday to Friday.

Consulting Times

Monday to Friday	
Morning Surgery	9 am - 12 noon
Afternoon Surgery	2 pm - 5 pm
Practice Nurse	
Monday to Friday	8.45 am – 12.30 pm
AM and PM clinics (Days may vary)	2 pm - 5 pm
Healthcare Assistant	
Monday to Friday	8.45 am – 12.30 pm
Monday to Thursday	2 pm - 4.30 pm
Phlebotomist (Blood Tests)	
Monday to Friday	9 am – 12.30 pm

Total Triage

We operate a clinical telephone triage system to ensure each patient always sees the most appropriate clinician within an appropriate period of time.

Please see 'Making an Appointment – Total Triage' on next page.

Monday to Friday, 9 am to 5.30 pm, we have an Emergency Clinic where a member of the clinical team will see emergencies. All patients are triaged.

The Emergency Clinic is a sit and wait system. Due to the nature of this work delays are unavoidable and we ask you to please be patient. Thank you.

Please note these are the usual times and may vary daily