



HAYGARTH DOCTORS

Statistical Information for February 2024 on how we deal with patient information



3,176
Total number of calls to surgery:




3,095
Number of calls answered within 2minutes:



17,656
Items issued via prescription:




433
Referrals made:




6,550
Administrative communications issues (letters/emails):



3,613
Text messages sent and received:




1,012
Total digital request submitted to practice:




4,601
Appointments - Seen:




141
Appointments - DNA:



305
Number of calls abandoned:



87
Med3s Issued:



4,742
Appointments - Total: