



HAYGARTH DOCTORS

Statistical Information for June 2023 on how we deal with patient information



3,435

Total number of calls to surgery:



3,056

Number of calls answered within 2minutes:



18,867

Items issued via prescription:



487

Referrals made:



7,256

Administrative communications issues
(letters/emails) :



3,506

Text messages sent and received:



1,040

Total digital request submitted to practice:



4,605

Appointments - Seen:



184

Appointments - DNA:



201

Number of calls abandoned:



73

Med3s Issued:



4,789

Appointments - Total: