

HAYGARTH DOCTORS

Statistical Information for January 2023 on how we deal with patient information



3,345

Total number of calls to surgery:



3,263

Number of calls answered within 2minutes:



17,748

Items issued via prescription:



514

Referrals made:



6,704

Administrative communications issues (letters/emails) :



3,456

Text messages sent and received:



1,021

Total digital request submitted to practice:



4,967

Appointments - Seen:



144

Appointments - DNA:



205

Number of calls abandoned:



101

Med3s Issued:



5,111

Appointments - Total: