HAYGARTH

HAYGARTH DOCTORS

Statistical Information for February 2023 on how we deal with patient information



2,898

Total number of calls to surgery:



2,810

Number of calls answered within 2minutes:



16,704

Items issued via prescription:



417

Referrals made:



5,254

Administrative communications issues (letters/emails):



3,167

Text messages sent and received:



541

Total digital request submitted to practice:



4,175

Appointments - Seen:



138

Appointments - DNA:



208

Number of calls abandoned:



94

Med3s Issued:



4,313

Appointments - Total: